

# Survey results: Impact of coronavirus on OSCs

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## Introduction

The Out of School Alliance conducted a survey of its members and other providers of wraparound care (before, after-school and holiday clubs) during the second and third weeks of May. The aim was to discover how out of school clubs (OSCs) were faring in the face of the coronavirus epidemic, and in particular how the shutting down of schools and childcare settings had affected them.

## Respondents

A total of 359 people completed the survey. Of these, 98% run an after-school club, 80% run a breakfast club, and 60% run a holiday club.

The average number of childcare places at each type of club is:

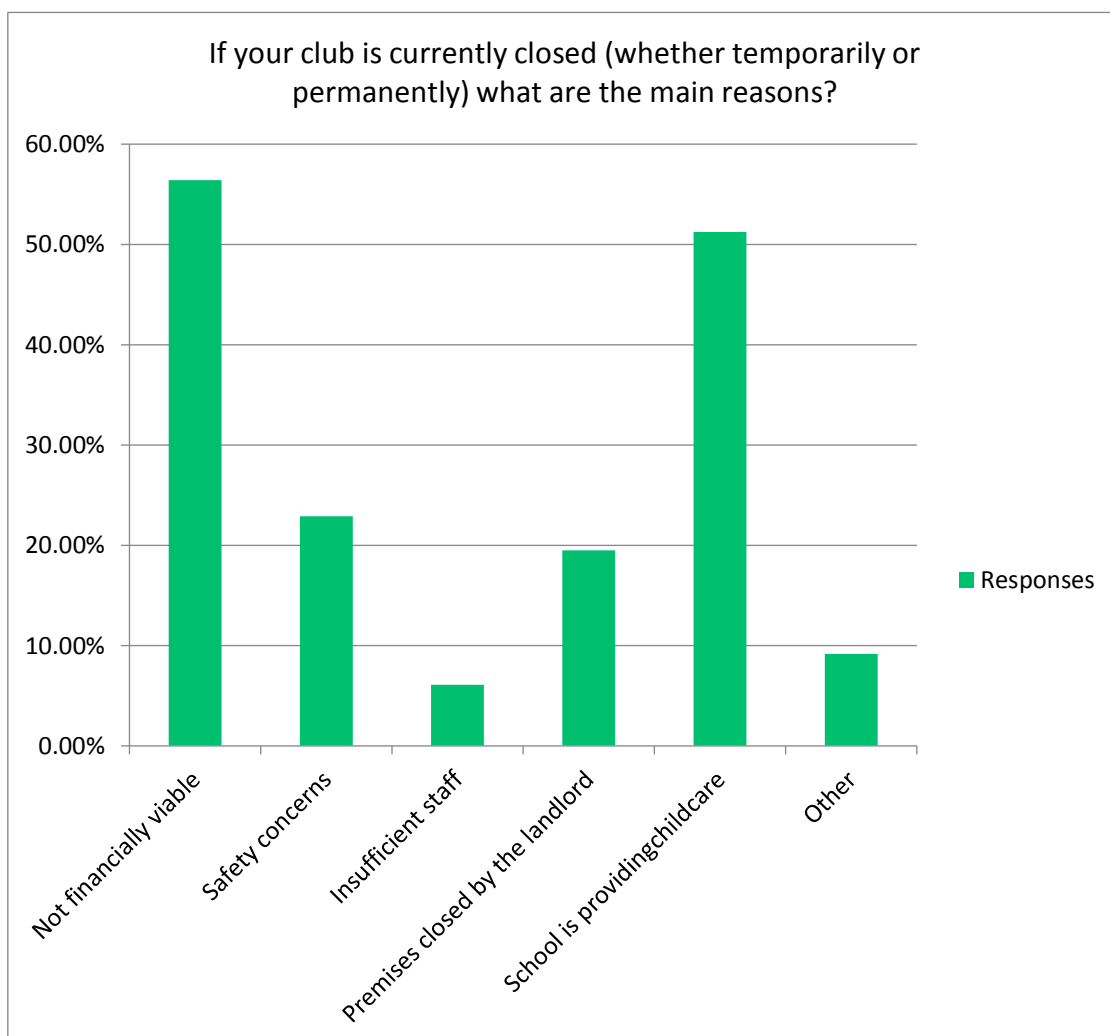
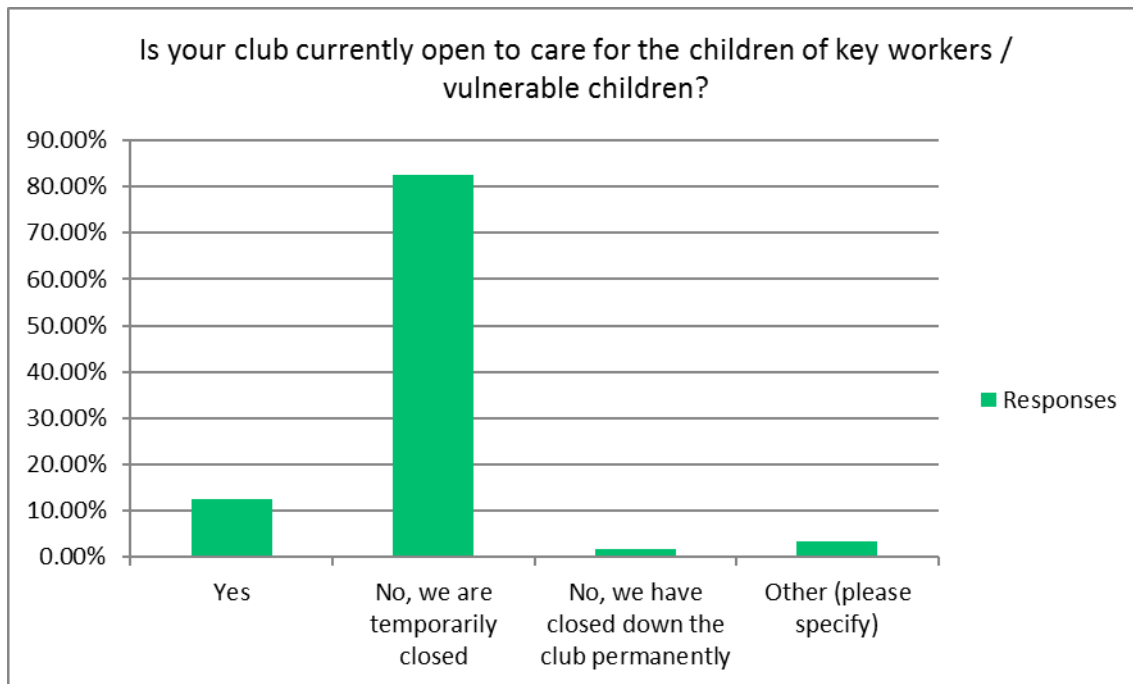
- Breakfast club: 40 places
- After-school club: 55 places
- Holiday club: 44 places

The number of childcare places provided by the respondents to this survey is therefore approximately 41,000.

## Current status of OSCs

Although childcare settings were allowed to open during the school shutdown in order to provide care for vulnerable children and the children of key workers, in practice this was not possible for the majority of wraparound settings. Just under 13% were able to keep their club open, with the majority (82%) having to close their settings temporarily, and a small number (2%) taking the decision to close their club down permanently.

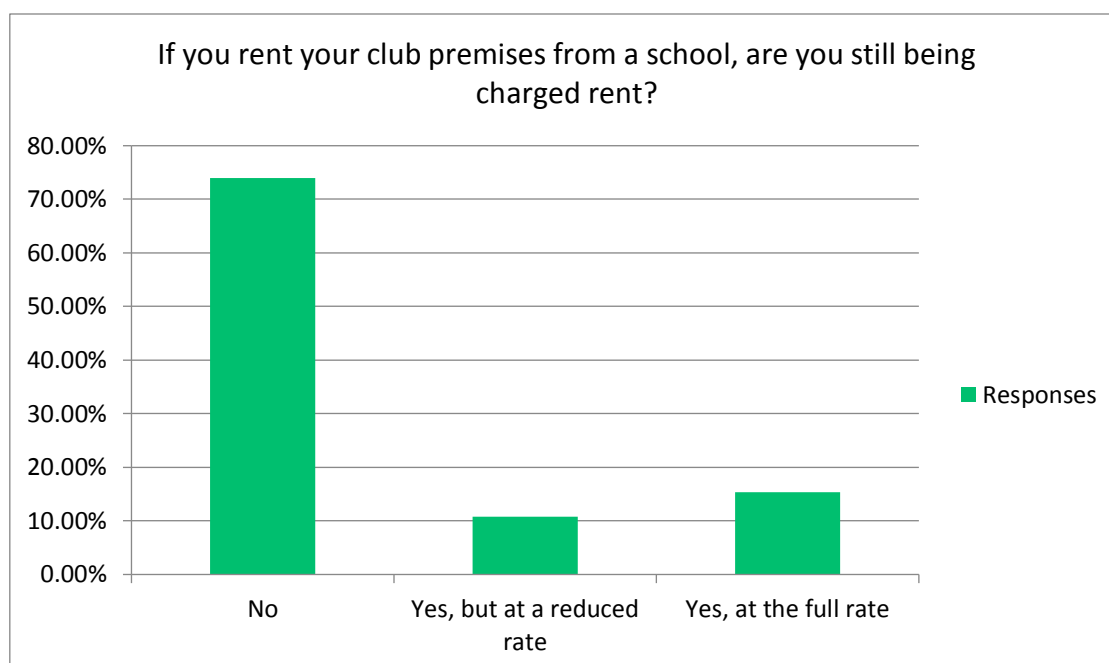
Where clubs took the decision to close (whether temporarily or permanently) the main reason (56%) was that it would not be financially viable for them to remain open for just a tiny handful of children, often just one or two per day. As out of school clubs receive no government support at all (unlike nurseries or childminders), they are entirely reliant on fees from parents in order to remain open. They cannot afford to run at a loss.



Another very common reason (51%) for being unable to remain open is the fact that schools themselves took over the provision of providing wraparound care for the key worker and vulnerable children. As the childcare was being provided by schools for free, this had the effect of totally removing the demand for (paid for) places at independent wraparound settings.

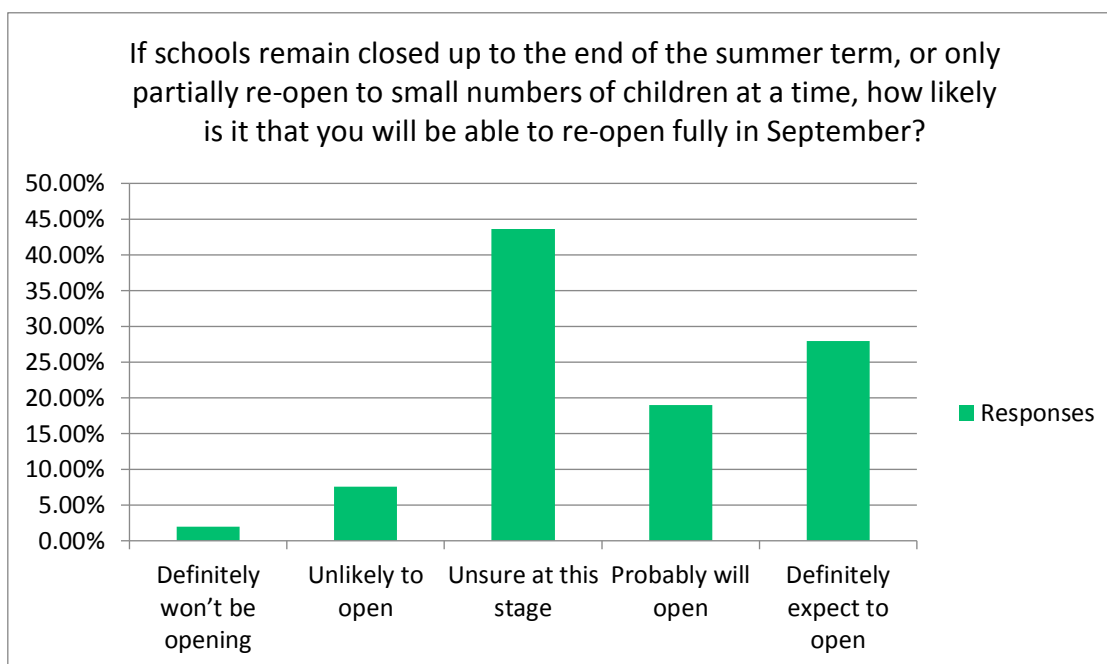
Other reasons for closure included concern about being able to ensure the safety of the club staff or children (23%), the premises used by the club being shut down by the landlord (which was typically the school) (20%), and a shortage of staff (6%).

Most wraparound settings rent their premises from the school. Although a majority of respondents (74%) reported that their host school had waived their rental charges during the school shutdown, we were surprised to see that some (11%) were still charging rent but at a reduced rate, and astonished to find that 15% were still charging rent at the usual rate.



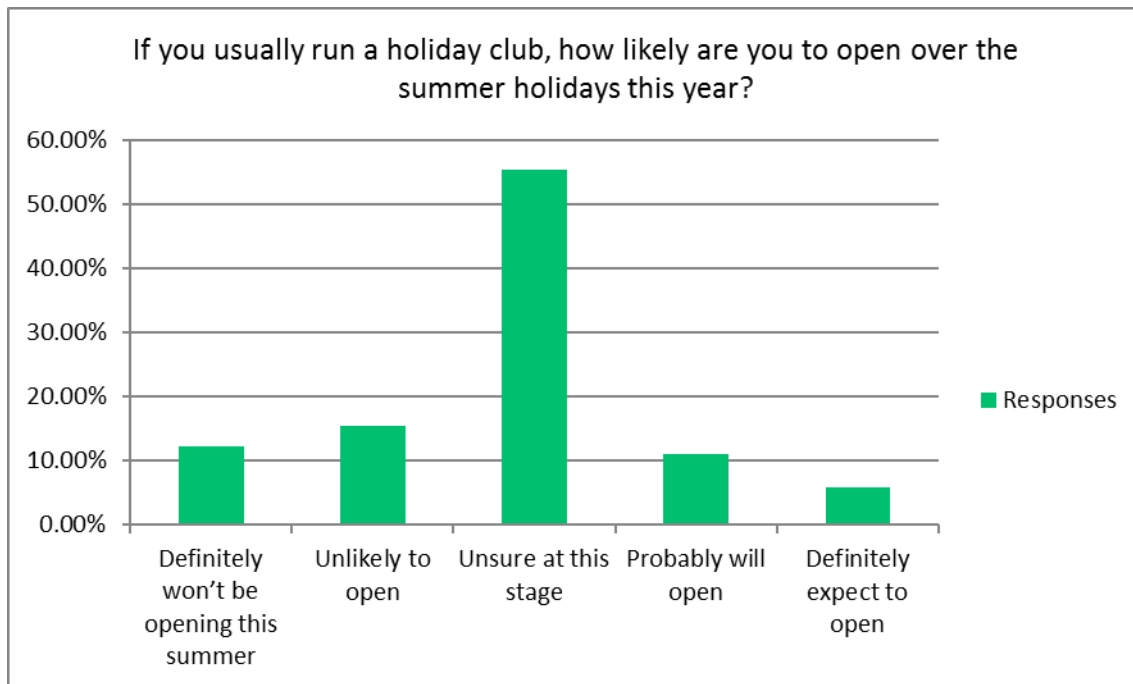
## Ability of clubs to re-open in September

With the majority of clubs having been closed since 20 March, and the prospect of schools only opening to very small numbers of children before the summer holidays, many clubs face the prospect of having no income, or no significant income, until schools re-open in September. We asked clubs how likely they were to be able to re-open in September. 10% of respondents said that they either definitely or probably wouldn't re-open. 47% of respondents thought that they were very likely to re-open. But a large proportion (44%) were simply unable to predict whether they would be able to open or not.

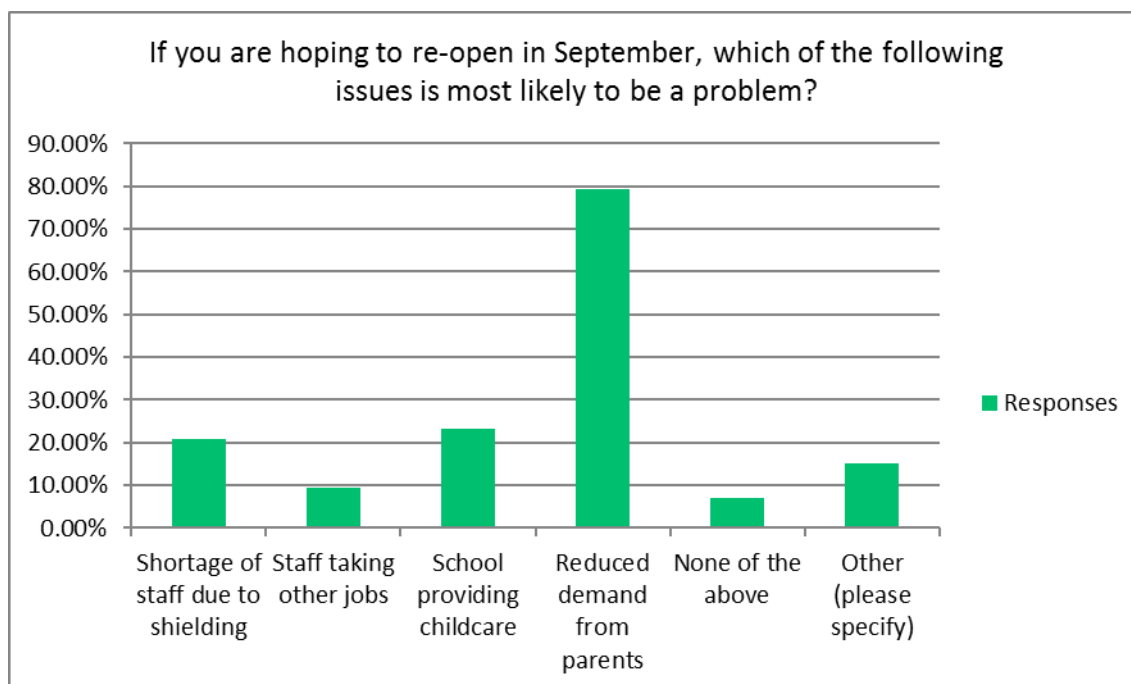


There is a huge amount of uncertainty about whether clubs will be able to survive with no income from 20 March through to the start of September, especially if the furlough pay which has enabled clubs to retain their staff so far, is reduced over the summer holidays. Most clubs don't have the reserves to make up the shortfall in pay and will have to make staff redundant. In addition, the uncertainty about in what form schools will re-open (eg totally back to normal, or on a rota system), and what the health protection guidelines will be at the time (especially with regards to social distancing) mean that it is impossible for clubs to plan for the future with any certainty.

Similarly, holiday clubs were unsure about whether they would be able to open during the summer holidays this year, with 56% reporting that they didn't know whether they would be able to open, 28% saying that they either definitely or probably would not be opening, and just 17% reporting that they would probably be open during the holidays. With holiday clubs providing a vital childcare source for working parents, this could be a major problem with regards to getting people back to work.



Out of school clubs face a number of potential problems when considering re-opening their wraparound provision in September. The most significant concern for respondents (79%) was that changes in the personal circumstances of parents (eg working from home, or being made redundant) would mean that the demand for wraparound care would be reduced. Another common concern shared by 23% of respondents, was that schools could decide to continue providing wraparound care for the children at their school, therefore forcing the independent providers - which had built up the business in the first place – out of business. There was also concern about staffing (21%) – which is a perennial problem for clubs at the best of times due to the short and awkward working hours – but with some staff still needing to continue to self-isolate because they are in ‘at risk’ groups, staff shortages are a real threat.



Another concern commonly cited by respondents was that they would not be able to meet the social distancing requirements due to the space available at their premises, if these requirements are still in force in September. The problem will be particularly acute for clubs which run on school premises as the schools will need to be using every bit of available space themselves so are likely to be unable to accommodate wraparound settings in the usual way.

Respondents were also worried about the possibility of low numbers of children on a day to day basis if schools are only partially open in September, ie with different years in on different days, or with different start times. If the numbers are too low then it won't be financially viable for wraparound settings to re-open without some form of financial support to supplement the income from fees.

## Financial support

The vast majority of clubs (82%) have made use of the CJRS (Coronavirus Job Retention Scheme) in order to keep their staff employed whilst clubs have been forced to close. Like all small employers, providers are generally very grateful for this support but are very worried about how they will manage from the end of July when the government's contribution to furlough pay will be reduced, until the start of September when (hopefully) clubs will be able to re-open.

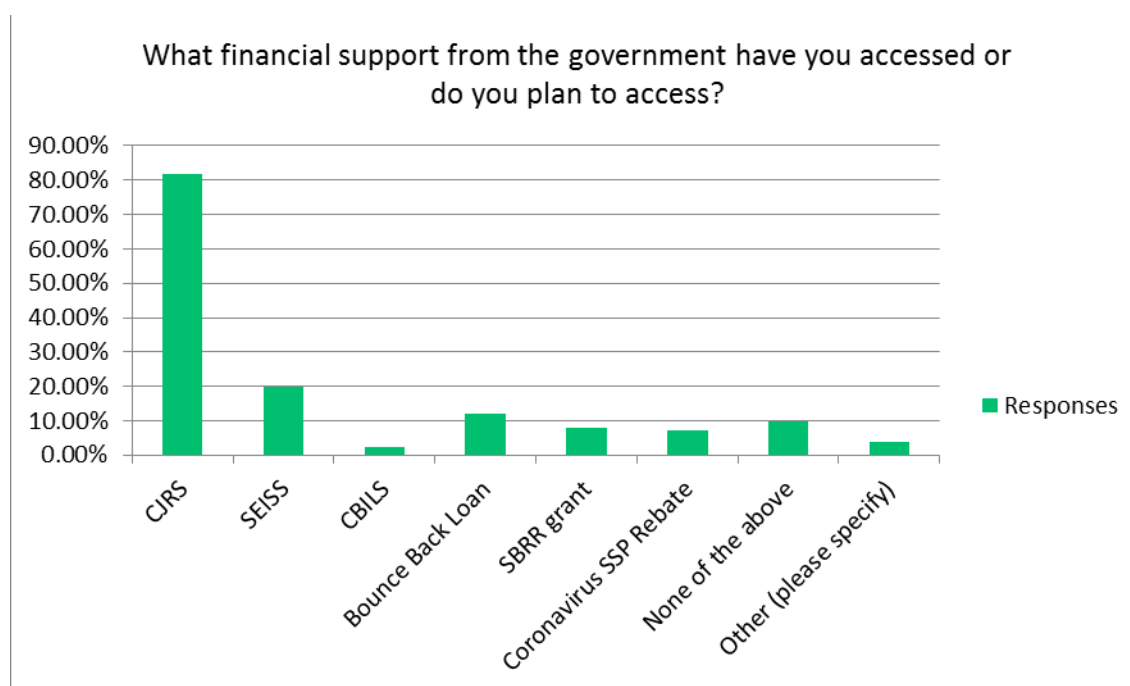
The SEISS (Self-Employment Income Support Scheme) has been used by 20% of respondents, although many providers have been caught out by the various gaps in the scheme (eg if they haven't yet been trading for a year, or if they have been effectively self-employed through a small limited company and can only claim against their PAYE earnings).

The CBILS (Coronavirus Business Interruption Loan Scheme) was used by very few clubs (2%) which probably reflects the wider problems with accessing the scheme. The Bounce Back Loan was more popular (12%) but had only just opened at the time of the survey so more providers may well have made use of it more recently.

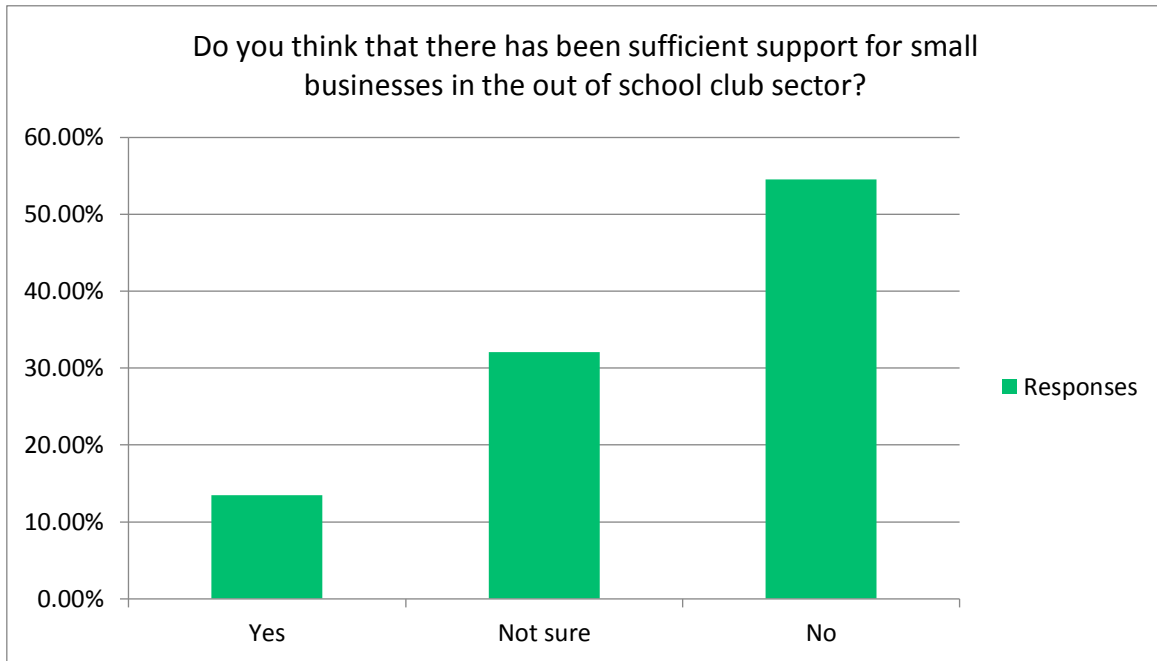
The majority of out of school clubs rent shared space in another building, such as a school or community hall, so were not entitled to the valuable SBRR (Small Business Rates Relief) grant enjoyed by other small businesses with dedicated premises. Only 8% of our respondents benefitted from SBRR.

The SSP Rebate scheme had not yet opened at the time of our survey, but 7% reported that they planned to use it. It is likely that other providers will make use of this scheme in the coming weeks.

Significantly, **10% of respondents reported that they had not made use of any of the financial support schemes** included in our question. Whether this is because they are not eligible for any support, or for other reasons, is unclear. However several respondents did report that they weren't eligible for any support with one respondent saying that they had 'not received a single penny of support from the government during the crisis', another that their 'business doesn't appear to fit any of these criteria, which is a real concern', another that 'due to being a charity [we are] struggling to get anything off anyone'.



When we asked whether they thought that there had been sufficient support for businesses in the out of school club sector, 54% responded no, 32% were unsure, and just 13% thought there had been enough support.



In our final question, we asked what other support government should provide specifically for out of school clubs. This question generated a huge number of responses, out of which the following common themes emerged:

- **Insurance claims**

Like many other business sectors, out of school clubs are finding that their insurance company is not accepting claims for business interruption cover. With clubs having been closed down by government diktat from 20 March, and in most cases being faced with continued closure until the start of September, they are somehow needing to survive for more than five months without income. An insurance pay-out for those clubs that have business interruption cover would massively help the thousands of clubs which are currently struggling and facing going under before they can re-start in September. Clubs are enraged and frustrated that this lifeline is being withheld by insurance companies. Pressure from the government to force insurance companies to honour claims arising from closures due to the coronavirus shutdown would help a great many clubs meet their ongoing costs.

- **No access to SBRR grant or other grants related to business rates**

Although nurseries benefitted from business rates holidays, and other small businesses have benefitted from the SBRR grant, neither of these are relevant to the majority of out of school clubs. Most clubs rent their premises within a shared space such as a school or village hall and aren't therefore separately liable for business rates. A grant similar to that enjoyed by small businesses that qualify for the SBRR grant, or similar to the value of business rates holiday enjoyed by nurseries, would make a huge difference to the many out of school clubs which are struggling with no income for months on end.



- **Little support for directors of small businesses**

Many out of school clubs are run by self-employed people, either as sole traders or as directors of 'one woman' businesses. Directors of small businesses haven't been able to benefit from the same SEISS grant as those people who operate as sole traders. Although they can claim furlough pay for themselves, this prevents them from doing any work on keeping their company going, whereas people who are sole traders can claim the SEISS and continue doing productive work towards keeping their business ticking over so that it is better placed to re-open at short notice when conditions allow. This discrepancy is hitting the directors of small limited companies very hard.

- **Out of school clubs constantly overlooked in guidance and funding**

The topic of the lack of guidance and information specific to wraparound settings was frequently voiced by respondents. The existence and importance of school-aged childcare is so frequently ignored, or only included as an after-thought in any government publications on childcare. Evidence of this is easy to find in the lack of guidance relevant to this sector amongst all the many publications issued by the DfE since the start of the Coronavirus epidemic, and in the lack of any specific funding to help support this childcare sector, unlike all the funding and grants available to other forms of childcare providers such as nurseries and childminders.

The essential service provided by this army of tiny businesses and voluntary organisations is constantly overlooked, yet without this sector most working parents with primary-school aged children would struggle to find suitable childcare.

- **Other forms of childcare are viewed as essential, but not wraparound settings**

Other forms of childcare enjoy funding and support from central government, either in the form of continued funding for early years places – even when those children aren't attending – or in the form of the many concessions for nurseries such as the business rates holiday. Although just as valuable a resource for working parents as nurseries and childminders, providers of childcare for primary school-aged children receive no such funding to help them keep their provision open both during the shutdown and afterwards when demand is initially likely to be lower. Without some form of additional funding a large number of wraparound childcare places will be lost meaning that the ability of parents to return to work will be curtailed. It should be remembered that most wraparound settings need to be Ofsted-registered so it is not possible for new settings to instantly open up to step in when another setting closes. The Ofsted registration process typically takes many months.

- **Sustainability funding for opening with reduced numbers**

An expectation that clubs could initially be running at a loss even when schools re-open in September, was mentioned by many respondents. If schools aren't open to all school years, or if schools and clubs still need to maintain strict social distancing, or if parents are still reluctant to send their children to school, clubs will have

significantly fewer children than normal attending each session, resulting in a loss of income. To help tide clubs over during the early weeks when income will be reduced, and to ensure that clubs will be there ready to receive the full complement of children as soon as external conditions allow, some form of sustainability funding would be most valuable.

- **Schools poaching clubs**

Many respondents voiced their fear that schools will take the opportunity of the extended shutdown to force external providers out, and take over the existing businesses themselves. This has been an increasing trend over the past couple of years, with schools essentially stealing established businesses that have been built up over a period of years by third party providers by terminating their rental contracts, and taking the provision of wraparound care in-house. So many clubs have already been driven out of business in this fashion, and are justifiably concerned that this trend will accelerate with many schools already refusing to allow their usual wraparound clubs to re-open on their premises during the gradual re-opening of schools and childcare settings that is planned from 1 June. A steer from the DfE to school governors regarding the importance of leaving existing childcare provision in place, and not leaping to take it in-house would give clubs reassurance that it is worth their while hanging on until September.

- **Waiving rent**

Another suggestion for helping clubs to re-start in September (or sooner) is if schools could be instructed to waive rent to out of school clubs for a period of time, until pupil numbers get back to normal. Currently there is the worry that only a proportion of children will be back in school in September, which will reduce the demand for wraparound childcare places, just when clubs are most in need of generating revenue after the long shutdown. Encouraging schools, and other local authority and community landlords to temporarily waive rents for out of school clubs will provide them with some breathing space initially.

- **PPE**

Concern about sourcing and the cost of PPE for childcare staff was raised by several respondents.

## Appendix A: Voices from providers

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### Introduction

The final question of our survey asked providers to suggest in their own words what additional support the government should provide, specifically for out of school clubs.

In the main report we have covered the common themes that emerged from the large number of responses. This section includes the actual contributions from respondents.

### What additional support should government provide for OSCs?

#### Responses:

Grants - like the business rate... people who rent space can't claim anything

The government should include after school care as part of the essential services provided for working parents, and therefore include our group for priority funding if necessary

A grant that helps with continuing overhead costs.

We have never even been mentioned in any government information and we have not heard anything from the school we are based

We rent rooms from school so no help via business rates or grants - have had to finance a BBLs & have furloughed 70% of staff - keeping 2 at each setting - cannot sustain this long term without more financial assistance to stay open for so few children over different school days. All guidance is focused on schools or early years (nursery) not Year R and above attending private wraparound care. We are also a limited company so no help except the furloughing

Money towards maintaining costs during closure, money for PPE equipment for staff

Grants to maintain business once reopened and cover shortfall of incoming costs

Pupil premium or funded spaces

Clear guidance

Allow us to deal with the situation ourselves and allow us to devise suitable plans to keep the children safe!

Sustainability grants for loss of income. Also insurances should cover especially when you thought you were covered with a higher policy

Out of school clubs need to be recognised as different to nurseries and childminders and this needs to be reflected in any guidance from government to enable out of school clubs to return to work.

I am so thankful for the furlough because originally I thought I would have to cease to trade and make all my staff made redundant which I could not have afforded to pay so they would have had to take me to a tribunal. I am very grateful for this but after this I don't feel any guidance has been given to wrap around care . How can we reopen with a very small number of children? Will we ever be able to run at full capacity again ? Also schools themselves are unsure about opening. I run from a school site and dont feel we should be on the premises also when the school are still trying to risk assess and decide what is right for the school . I am waiting for my head to take the lead and support me through this. We dont have a union we can get support from . We are basically left to our own

devices and I feel we have been forgotten about . Thankyou Out of school Alliance you seem to be the only support we are getting. Even our local starting life well team have been very vague on what support and guidance we can get . They have been useless

An understanding of what we are and what we do. Stopping schools from taking over our settings when they feel like it.

Grants to ensure wrap around care can re open. Similar to the packages offered to the leisure sector. Not a loan!

Make up the short fall once we're open to what incomings we had before covid 19 to cover all over heads and staff wages.

Information to all it's like a needle in a haystack

I believe the support received will help us through until September 2020. There on if bookings are reduced then we will have to make staff redundant.

Out of school clubs based in a school don't qualify for any grants. This means I personally have to get into more debt to re-open to get little in return. I love my job but due to being self employed and a relatively new business (in my 3rd year) I have had no help. The self employed scheme doesn't really provide much help at all. I feel extremely let down by the government who have failed to recognise Out of School club - especially since they effectively closed us down when closing schools on 20th March. It makes me feel like there is an underlying motive of wanting more / all schools to take on the wraparound care for primary children and do away with private small businesses all together.

guidance as we never get a mention, it's only nurseries and childminders that get mentioned

I don't necessarily feel the support should come now! My staff are taken care of and that's what matters I feel the support should now come in a few month either when the schools return in September to encourage parents to work again I feel After school clubs always get over looked and Nurseries get the support and help! When in reality when children leave nurseries to go to primary school they most have that care in place so they can work otherwise it's a backwards step for the parents! We have this in a lot of our school and the demand is there but the support isn't!

Grant to support opening in September for additional staff to support social distancing with isolating groups of children and to make up shortfall on income caused by fewer children in attendance

Although our staff are furloughed we are still paying out for rent. Rates Energy bills , insurance , HMRC & pensions

I am self-employed and have put my staff on furlough and have minimal fixed outgoings but I have no income for myself. I earn more than £50,000 so am not eligible for anything at all!

Financial support ok but advice specific to Wraparound care lacking

Furlough scheme payments still haven't come through so as it's through HMRC could have been sorted much quicker to help with cash flow

Ensure running costs can be met so we can meet the needs of the children who need care. I am in a community room of a school and won't be able to afford rent and wages if we only go back for approximately five children.

As a limited company no help apart from furlough for myself

Grant from the council to help get us up and running. It is a very uncertain time and we need assurances to help us support families

More help for small limited companies that have only been open 6mth +

We applied for the 'small business' loan on 1st April. We still have not heard anything. The government should be providing grants for small businesses as they cannot furlough and cant afford loan repayments.

More support for newly opened clubs, I.e. last 2-3 years

Clubs that rent their premises privately (community hall etc) need support with rent to allow us to look after smaller numbers of children. We haven't been able to open as we wouldn't make any where near enough to pay the rent let alone any other outgoings. Even if they encouraged private 'landlords' (priests, teachers etc etc) to offer reduced rent or rent holidays

Help or at least guidelines for our type of settings

Grants for small businesses that dont own a building and pay rates.

Not enough financial support if any longer in lockdown once furlough ends, confusing information, more grants for for limited companies who are still small.

Quicker access

A grant or funding to go some way to compensation for loss of income. Staff have been furloughed but two directors cannot be furloughed otherwise we would have to close the club as we wouldn't be allowed to work. This is not what our parents or school want. In addition allowing schools to run after school with so few children and parents may give them a false view of how easy it is to run an OOSC. This may lead to schools taking over clubs, taking business away from those who have made the clubs successful. This in turn may lead to a drop in standards at clubs when schools realise that things get much more complicated and time consuming with normal levels of attendance!

Most settings are small without their own premises, but unable to access grant or funding options due to not being eligible, this should have been thought of as will impact childcare massively.

We think sustainability funding (in the way sure start used to offer) should be introduced so clubs can not operate at a loss and close. The government throwing £10k at those that paid rates whether they needed it or not wasn't a great way to use public money but there was so much stress. You should be able to input your income and outgoings and have assistance to survive through this period so that when the economy recovers there is childcare in place and it doesn't become a barrier for people wanting to return to work.

10K grant as other childcare setting have been given. We get no funding at all.

To acknowledge wrap around care and not just schools and nurseries

Support to stay open to provide care for key workers children, and support to reopen even when numbers are too low to make it financially viable.

Grant for clubs to keep open when they do phase returns to schools

Guidance on how to specifically run out of school clubs

Grants

Support to top up short time pay so there is an option to all or nothing working.

I think the job retention scheme has been very generous but we rent premises from schools and did not qualify for the SBBR grant of £10k due to this. I have been trying to contact Stockport Council but they are not replying to emails as we want to apply for the discretionary fund. This would make a big difference to us being 100% ready to reopen.

Just more awareness that we don't all fit into a category

Support financially until we CAN work again in school after the phase periods have finished

The government could provide advice for schools and how they can work together with us rather than trying to care for all their key worker children with teaching staff. Our concern is that we hire school premises during the summer holidays for camps. Even if schools are back before the summer, what is the likelihood of head teachers agreeing to let us on site or use the premises? If government could offer advice or encourage services like ours to take place during the holidays if they feel it would be safe to do so, then that would at least eliminate the battle I can foresee having with schools to convince them to let us hire the space. Its highly likely our activity club won't be able to resume until September as following the social distancing advice given to schools they won't be letting small groups of children within school mix, so are not likely to want an outside organisation to come on site. For companies like ours there is no visible end to this yet. Just hope.

Better guidelines would help

More clarity! support to ensure banks are offering loans as promised when needed

Rent reimbursement as we can not access the small business rates relief grant. We are still open but for between 1 and 6 children of keyworkers per session rather than 110. We are able to do this thanks to the furlough scheme, our customers who can not use us agreeing to pay 50% fees and financial input from ourselves. It is not financially sustainable in itself even with furlough. We can not access any of the small business rates relief as we do not pay rates so are hoping the new support being offered by LAs may replace this but awaiting details.

I think the support will be required when schools open, and we open our clubs and see how many parents require care. More will work from home and some may be redundant so that's when it will be difficult. clubs will have to pay the full rent to schools and pay staff.

We do not qualify for the Small Business Grant - so making this available to us would ensure our survival

Only accessed furlough scheme, no help to pay other expenses such as rent, subscriptions etc and insurance is not covering loss of income

Grant

We have zero money coming in. As a non profit making organisation it had been extremely difficult. Hoping the job retention scheme will be extended.

Insurance companies should be made to pay up!

There are still fixed costs to pay including rent. Where business that are established are still required to pay fixed costs without having or having little savings then a grant up to £10,000 should be made available to support the business over the same period as the furlough scheme for staff workers

It would be a massive help if school were directed not to charge us rent until we can resume a more normal attendance, and assess how many customers will continue to require our services.

Payment for directors as we can not furlough as we have to work, rent free, no letting the school take over an existing business, this has to be priority. It would not be fair for a school to take over a running profitable business for free.

My holiday club after school is not eligible for any grants

Our club has been open less than a year and does not qualify for assistance - I think this should be addressed.

Continue with furloughing until numbers of children attending our club rise significantly so we can be financially independent again.

Longer furlough time if schools stay shut until September, even if opening up for individual year groups, it would not be cost effective to open.

Financial assistance for clubs to remain open with very few children attending.

I would like to be more informed about what will happen and what we are allowed to do once the schools reopen.

A grant to cover fixed costs of business whilst no income, for directors of limited companies to be treated fairly like self employed people and receive up to £2500 each month. Owners have no income for personal use and no income for fixed costs of business. If furlough ends we need to pay staff to maintain the workforce to enable bounce back. We are getting no support at all. Many out of school clubs do not have their own premises but rent school halls. This is terribly unfair.

Grants considered for small business that would be applicable for small business rates relief but pay rent for these spaces, there for are not entitled to claim.

On taking advise & helping parents on the front line to stay open, more support & financial grants that are available & applicable to help sustain our clubs! Also more help from local councils etc after all we have to follow quite a lot of legislation & regulations, but don't any support, especially 4-11 yrs etc

Funding to allow for staff wages who provide critical worker children due to the 99% reduction in child attendance

I am unable to access the governments grant so i'm currently living on £92 a week, which doesn't even cover my settings outgoings but i totally understand the government has spent fortunes and it has to end somewhere!

Hep will be needed when we reopen to remain viable

Clubs needed to be named on the help we could actually access, for managers & staff

Grant to be open to all settings even if not paying business rates

Subsidy of childcare fees Help with rent Running costs

Grant not to be paid back

I hope they continue the job retention programme to enable us to get back on our feet. I also hope that the schools don't charge full rent from the start, otherwise we will need the bounce back loan.

I don't think childcare has been supported in a way which will Make our businesses able to survive long term. What you hear in government announcements does not seem to work in practise. These schemes are a lot more complicated than the government implies and there are many loopholes to fall through

I think support should have come from Morton Michel our monopoly insurer in the childcare sector, who are supposed to be 'specialists'. The government has not done enough to pressure the FSA and Ombudsman service to ensure that Morton Michels underwriters, COVEA are not allowed to get away with not stepping up in our sectors real need during this world wide pandemic. Covea should have paid out under 'revenue protection'. It is immoral that they have not because COVID - 19 is not on their 'list'. I feel I have been misled by my GOLD policy for the past 15 years. The only reason I have three GOLD policies for three club premises was for the extra reassurance of the 'revenue protection' section. Today, nearly 7 weeks after being closed down, Morton Michel finally emailed us details of what we should do if our premises are empty! Unbelievable. This information should have been sent to us back on 23rd March when we were ALL shut down. What were they doing? They clearly don't care about us at all. MM have not even offered us partial refunds, because we are certainly not currently in need of the level cover we need when we are open! For example we do not need employers liability cover when all our employees are not at work! Or accident cover when there are no children! I would also like the Out-of-School Alliance to firmly take up these extremely unfair issues on our behalf. It is not even about the money, it is about the principles involved and

about insurance companies like MM taking responsibility, they just 'blame' COVEA. This leaves small but (I thought) well insured small business like mine in trouble at a time when we should have had solid protection.

It would have been good to be able to pay staff that come below PAYE threshold.

Support with loss of income from parents for companies who don't own their premises

As we hire in a school we don't pay business rates yet were expected to still pay our bills with no income.

We have had sufficient financial support to survive at this stage.

As a director we have had no assistantships on dividends. We have no income at all. They need to look at individual situations

We had a Gold Insurance, covering for Loss of Revenue up to £100,000. Insured with Morton Michel. They have refused to pay any amount. No honour in this insurance.

Because we run during term time only and the government job retention scheme looks likely to decrease in June we will be very short of funds to reopen in September.

There has been no financial support for small charities who do not pay business rates, qualify for tax relief.

I am entitled to claim for SEISS but have no idea yet how much I will receive, I have claimed for a business support grant but haven't yet had a response, If I get this it will make a tremendous difference. The future for our provisions are definitely in jeopardy, wouldn't be surprised if the schools gave us notice to leave.

Our staff are paid so little that they should stay on 80% furlough until September 2020. There will be real hardship faced by some. As employers we have received no income since 20 March 2020.

Keep paying CJRS until September so I can keep my staff as I have already lost 2

Making insurance companies pay out

We seem to be the forgotten sector and more financial help is needed for self employed owners who cannot access any financial help

Help with costs so that you don't run at a loss for keyworker children/less children. provide or give access to cheaper and available ppe and cleaning resources if needed/required the same as schools.

Support for directors of small companies taking dividends. A grant like other businesses especially for those settings staying open. More information about likely future plans do we can get prepared

It seems that the charity sector who's supporting the schools with clubs, due to the key workers clearly not working 9-3pm get no support. Yet we are supporting two schools and key workers, yet losing money all the time keeping open because you have asked to by the government. They say you're getting support when really you can't claim, because we don't fit any group!!! Plus giving the councils money to pick and choose who to give grants too is so wrong as everyone should equally get something then we are all supported. IT IS SO WRONG!!!! The best of it is, they will end up giving that money to places which probably aren't even open. We are a small charity run business providing a great service to the local community in a rural area for key workers yet still getting nothing. Not everyone lives in London Manchester and other big cities. It should be fair to all, all the funding that is as we are all important. We stayed open on a promise from the government a promise realistically won't ever come its so wrong!

Our gold insurance with MM should have covered all childcare parties. But it only seems to cover Nurseries. Pay £1'000 a year to not be covered. MM need to sort themselves out.



Support to pay term time staff over the summer, as the summer term is when we accrue money to pay July and August wages and we won't have had any income over the summer term.

We have fallen through the net with everything. Don't qualify due to wages being too low to pay tax. Financially more beneficial for staff to go on universal credit. No grant due to no business rates.

Turned down for loans

Grants for income lost or lobby insurance companies to pay out.

Grants for directors of limited company. General grants.

A small grant to cover rent, staff and director pay as we are losing income.

To allow director of Limited Companies to include dividends when working out furlough - my staff are getting more than me at the moment

I think as a small business regardless of rates payable or not there should have been a grant available

A clear path out of lockdown

We haven't been considered as import funding not a loan that we have to pay back

Extension of furlough scheme if we cannot open before sept safely. We are not choosing to close, we have been forced to Annoyed that the furlough scheme forced us to completely close. We were expected to stay open for a handful of children, which was losing money, even with reduced staff working, govt could have made up the difference to cover staff pay and costs. We ran at a loss for 6 weeks. Also no help for me, the owner of the limited company as I pay myself a very low wage from the business as there isn't always enough money there.

More recognition for what we provide. Easier guidance on furloughing

Grants to cover loss of income and to support us paying our fixed overheads (which are many).

I am concerned about support going forward from July. How are we meant to socially distance in a play environment? If we have to take less children how can we make it financially sustainable?

Do not allow the schools to take over our businesses, it has been happening more the last year and nobody has done anything to stop this.

Financial support adequate- lack of advice re correctly applying schemes has been an issue. The need to ensure all aspects are legal and correctly applied has been a worry

Some guaranteed funding as I haven't been able to access any.

Free rent in schools when we start back to hugely reduced numbers until we can ascertain if the Clubs are viable

We aren't eligible for any of the schemes except the CJRS, which has been a great help, but this does not allow me to pay myself, nor fund overheads as I have to keep the business running, with payroll, enquiries etc. We receive no LA funding, and now the CMA are investigating the legality of us charging a small retainer fee (35%) which is absolutely necessary, and only just covers our costs, which is an added worry

A small grant. Being in Wales we've had no support as the economic resilience fund was for 85k turnover

Insurance!

We rent space from the school so do not pay business rates. Have to ensure enough cash flow for fixed costs and 15 members of staff. Have lost a half terms income and the summer 2 which is a longer half term will also most certainly be affected. I am also a director and cannot furlough myself as I am trying my best to save my company and keep the structure in place so we can hit the ground running when we are allowed to open.

We should have been able to offer the wrap around childcare. As that is what we provide a play/learning environment

A grant the same as other small business got. £10,000 would make all the difference to us. Or local council help us with our loses to stay open for keyworker parents.

Not for Profit settings will struggle financially, a grant to support pay and overheads would allow settings to reopen, even to reduced numbers. If we can open we will give confidence to parents and hopefully our businesses will return to their previous position.

Just to make it easier for directors of very small limited companies to access support

Morton Michel our insurance company is the problem and we need help in putting together a class action against them.

Loss of business earnings to enable us to pay staff full wages and to ensure the business does not go bankrupt. Put something in place to prevent schools from taking our business

We would not be able to open back up as no support whatsoever ever with limited company except for loans. Disgraceful and 30 staff to be made redundant

Concerns going forward are the level of support we will get between July & September if current schemes end and schools do not run normally

Furlough scheme should run longer for childcare providers.

Its difficult for setting that rent space within a school. We still have outgoings which need to be paid regardless of staff being furloughed. It would be helpful to be have access to a small grant to help with these expenses.

Uncertain for the future after the furlough scheme ends or is scaled down.

Top up grant is good but not able to access yet

To stop allowing schools to take over quality and viable clubs that were set up by an outside provider. To ensure school run clubs are inspected by Ofsted independently from the school. To count clubs as hospitality so we can claim a grant. To ensure we are recognised as needing PPE. Young children cant social distance and children do have toileting accidents that they need support with. I spoke to DfE and PHE and agreed we should wear fluid repellent masks yet nothing has been done. I can't apply for government loan as i can't afford to repay it. I need financial support when lick down ends as many parents wont use the service or have lost their own jobs. I need support until the recession is over.

we feel very let down by our insurance provider Morton Michel as we are unable to claim. The furlough scheme is great but we still have to pay holiday and pension pay to our employees and we have 0 money coming in so are unable to pay forcing closure.

Maybe freeze all payments like council tax etc but also make it clear we can still open with correct guidelines in place to ensure we are not seen as money grabbers

A grant like the rate relief , we own our build but receive no grant so we are still paying all the bills from our own money

More support for childcare in generally that or forced the insurance company's to pay out

To extend the self employment grant the same way they have extended the furlough grant

Support for clubs open for key workers in the way they are supporting schools but more as we don't get any government funding. With small numbers in school we could have safely opened with those numbers at Easter but instead gov supported schools to open taking our job from us!

A small business grant

Subsidy for keywork or reduced income childcare based on income lost, usual numbers attending provision. We are not for profit and we're making a loss to keep open, even with only 20 percent staff working now we are just breaking even but when furlough scheme ends we have 16 staff to pay. I do think a sector wide furlough scheme is appropriate as without us parents can't work however we come out of lockdown. Charities or Committee led clubs like us don't carry large financial reserves and our insurers Morton Michel Covea have also refused to pay. Not sure we can survive until sept and we run holiday club at a loss or break even anyway so without a subsidy we wouldn't as the numbers might not make a 10.5 hour day viable.

The small business grant. Support for directors.

Talk to local government and the local government talk to heads as I've had one headteacher saying, when are we coming back if not then I get another providers so I think we're in the vulnerable situation regarding schools not supporting us.

Help for private providers to continue to stay open for Key workers.

Ongoing financial support if schools are opened in stages and small groups. If the Retention scheme is no longer in place after June I would lose all staff

The small business rate relief grant cap was not fair the cap of 15000.00 was too low. I complained to my LA as my cap was 2500.00 over the limit. I didn't understand the significance of the guidelines of having a business premises and being on the EY register. They then came back to me and have squashed the bill for 2020 to 2021 which I was pleased with as my monthly payments average 800.00 per month. Yet my best buddy who owns a nursery hasn't paid rates since 2015 and did qualify for the 10k grant, but doesn't have that monthly outgoing. ?? Plus they had their summer term funding. Out of school clubs have had NO offers of any Grant's, everything on offer is loans, which is only going to add pressure on repayments and added interest. My landlord has not responded to any kind of rent free months during this time. Many utilities are still being paid. My main monthly outgoings that I knew I wouldn't be using I managed to suspend for the 3 months.

Pay staff for us

Grant for businesses that rent and don't pay business rates

Moving forward as schools reopen if its partial opening this will have a major impact on finances for out of school clubs or if we have to take less children to be able to distance. This is when we will need more help. Unlike schools and nurseries we are receiving no public funding.

Once schools go back don't allow them to open / care for the children in school holidays

Our club rents from the school and is a not for profit organization and doesn't seem to fit in any of the categories for help from the government

More support in protecting ourselves from being sued

Not sure, but ineligible for any other support available at the moment

Not the government but insurance companies. Insurance companies like Morton Michel are not willing to pay out for closures as they say that COVID19 is not a notifiable disease. What's the point in paying high insurance rates, if they are not prepared to support businesses.

Lift the £50K cap on self employed earners. Provide grants for out of school providers who are still open but working at massive losses.

Grants for non business rate premises and loss of earnings payouts- furlough extended to 31.08.2020 - no repayment of deferred PAYE HMRC liabilities

Hi, grant would be amazing and would help us to sustain our service until we are back on track.

Should ensure that we are financially provided for so that we can reopen when needed especially if we need to operate on a smaller scale. We need to be funded the same as the rest of the childcare sector, OOSCs are forgotten about when it comes to financial support especially if you are a social economic organisation and a charity. Last to be considered

Support towards loss of financial support fees from parents

Whilst I do think the financial support has been excellent I do have a concern that out of school clubs are not considered and for example the impact of partially reopening schools with many parents working from home or out of work will be significant. If the furlough scheme is ended I will not be able to keep all staff employed. Extending the scheme and allowing staff to work reduced hours would enable me to keep going.

Financial support in form of grant for non domestic childcare providers who are not registered for business rates

We rent the church hall opposite the school, we don't pay business rates so don't qualify for the grant. I've spoken to many that have received the grant for various reasons that don't necessarily need it. We've taken a huge hit that could have been avoided if the school had worked with us

Insurance companies should cover Covid-19 loss of business

Grants for provisions where schools have replaced the childcare, grants to support loss of earnings due to new ways of working such as reduced capacity to ensure social distancing

When the schools do return with children attending in lower numbers this will have a huge impact financially. Government needs to further support childcare

We've been forgotten, as we rent school space we were not eligible for many grants. BBL applied for but not heard yet

A grant especially for settings operating as a limited company.

Ltd company directors help. Also we've had 10's of thousands in loss of earnings.

Any help !!! Joint owned building so don't qualify Limited company too so no help there either

Because we do not have business rates or council tax we do not qualify for a grant. Support with insurance claim not paying out although we have business interruption cover with Morton Michel

I have been operating since October. I invested a lot of money in opening and training staff. There has been no support for me to be able to reopen should I lose my staff

Help only covers staff wages we still have other bills to pay. My wages not covered

We are committee run and therefore not entitled to any grants and currently earning no income.

As a strategic "asset" to the economy, there should be stronger financial support. Whilst times are extraordinary, availability of concrete information is lacking. It already looks like some parts of the SEISS have changed for the worst. The Government seem to think that it is best for many small businesses to shoulder the economic burden and borrow to keep the business running. Some changes to the regulatory framework would be good, as would more support from local authorities.

Being self employed I have no income. Loss of income would be good

Same financial support to Directors of ltd companies as has been offered to self employed and employees.

Make insurers payout and ensure that limited company directors can access equal support as even if the clubs reopen we are personally suffering with inadequate financial support.

Receive the 10k grant

Having to open for key worker children is not financially viable even after other staff are furloughed (need a min number staff, utility costs, etc etc) to cater for 4 or 5 children doesn't make sense but we have to do it. Cheaper to furlough everyone and shut down

Can't get any of the grants

Nothing big just match what we lost

More guidance Financial support

Ensuring that those that have had no support at all should be eligible for a grant. Childcare should have a higher priority than other sectors as it is so vital to allow parents to return to work.

We will need support to be able to operate at lower levels when lockdown is eased as we will need staff on reduced hours rather than none (furloughed)

We wanted to keep open for keyworkers children. We stayed open for the first week for a few children but couldn't afford to continue. Nurseries still receive funding during this time, it would have helped to receive some funding to enable us to provide the care. We share our building with a nursery who made no attempt to stay open - but still receive funding. Doesn't seem fair to me!

We should be offered access to the same options as other workers! Simple.

Unsure at this time but if they put social distancing in place for wrap care and we can't take our full numbers but staff still employed it go down to 60% furlough we will have to close

If they are expecting me to remain open for key workers they should be subsidising my costs as too few kids to cover expenses

A similar grant to be offered to businesses that rent and therefore don't pay business rates.

Don't pay business rates as we rent from the school so not been successful with the grant currently no income at all, and still waiting for the staff furlough pay I paid out on 28th April to come through.